Useful contacts

Contacting the right agency for issues first time, your query can be easily resolved.

Vehicle issues	Parking issues	Speeding issues
Social Media	Crime Statistic	Ask the police
Safer Homes	Neighbourhood Watch	
Derbyshire Alert	Safer Neighbourhood team (SNT)	

How to report:

Speeding

Visit Crest: **www.crestderbyshire.org**

If your concern related to a 30MPH limit area have you considered volunteering in a Community speed watch scheme? Talk to local SNT for more information

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Vehicles breaching weight restrictions

Trading standards service can take action against (HGVs) illegally using weight-restricted roads & bridges across the county, reporting form found at **www.derbyshire.gov.uk/business/trading-standards/weight -restrictions/weight-restrictions.aspx**

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Non-emergency incidents or crimes

Do not report via your local SNT's social media accounts.

📘 Send us a private message to **/DerbyshireConstabulary**

🐦 Direct message our contact centre on **@DerPolContact**

🖱 Complete the online contact form
www.derbyshire.police.uk/Contact-Us

☎ Call us on **101**   **Only call 999 in an EMERGENCY**

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How to report untaxed vehicles   Via DVLA website

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What do South Derbyshire District Council Community Safety Enforcement team do?

1 Use legal powers to prevent people causing anti-social behaviour

2 Catch people who illegally fly tip waste in our towns and countryside and take appropriate action to reduce fly tipping incidents

3 Deal with abandoned vehicles

4 Enforce controls on dog fouling and dog control contained in Public Spaces Protection Orders across South Derbyshire

5 Take action to prevent littering offences and other waste offences from businesses

🖱 **www.south-derbys.gov.uk**   ☎ **01283 221000**

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Who deals with parking offences?

Parking issues are handled by a mixture of local authority & police powers. Derbyshire County Council will deal with parking issues using Civil Enforcement Officers (CEOs) as listed in the table overleaf.

Limited waiting bays	Double parking
Double/single yellow lines	Bus stops clearways
On-street pay & display bays	Taxi bays
Residents' parking zones or permit holders' only zones	School keep clears
Blue badge (disabled) bays	Clearways
Loading bays	Dropped kerb access
Council-owned car parks	Pedestrian crossings

Report parking issues to CEOs

contact.centre@derbyshire.gov.uk   **01629 533190**

As a police force, we will deal with parking as listed below

Double white lines	Double parking	
Obstructions	Bus stops clearways	
Box junctions	Brows of hills	Bends
One-way traffic	White hatched areas	
Dangerous parking, this may include pavement parking		
Double parking (as well as the council)		
Dropped kerb access (as well as the council)		
Pedestrian crossings (as well as the council)		
Access only (unless access to premises is required)		

Derbyshire Constabulary on **101 Only call 999 in an EMERGENCY**

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Derbyshire Alert Is the community messaging system for residents in Derbyshire. By registering with Derbyshire Alert, you can receive news and appeals, local crime information, and prevention advice to your email account.

To sign up visit **https://www.derbyshirealert.co.uk/**

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Follow your team on social media

@hiltonetwallSNT   @MerciaSNT   @MelbourneSNT   @NhallMwaySNT
@SwadRuralSNT   @SwadlincoteSNT

f Derbyshire Constabulary
Safer South Derbyshire Partnership
South Derbyshire District Council
Etwall, Hatton and Hilton Police (SNT page area 1)
Melbourne and Mercia Police (SNT page area 2)

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'Ask the Police' Is an online information resource of Q&As that respond to a wide variety of the general public's most frequently asked policing questions, if in doubt check. **www.askthe.police.uk**

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Crime Statistics To find out more information on crime that has occurred in your local area visit **www.police.uk/** and click on '**Find your Neighbourhood**'.

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Safer Homes Scheme

Free security scheme for victims of Crime, Elderly and Vulnerable.

🔗 **projectsupport@sdcvs.org.uk** ☎ **01283 219761**

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Neighbourhood Watch (NHW)

To find out your local NHW group visit **www.ourwatch.org.uk/**

If you are interested in setting up a scheme contact the NHW Project

🔗 **SDivNHW@outlook.com**

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Crimestoppers To report crime anonymously.

☎ **0800 555 111** 🔗 **www.crimestoppers-uk.org**

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Derbyshire Constabulary

To report crime information and hate crime.

☎ **101** non-emergency number, **in an emergency always call 999**

If you are deaf or hard of hearing you can register at **www.emergencysms.org.uk** for emergencies.

Alternatively you can contact us on our SMS Service **07800 002414** for non-emergencies.

Further information is available at **www.derbyshire.police.uk**